QuickPopup User's Manual

Cross-Platform Communication Software

Version 4.0



for Linux

Copyright © 2000-2003 Kanex Group Inc.

QuickPopup Table of Contents

Getting started **1**
About QuickPopup 1
What is QuickPopup? 1
System requirements 1
Windows and Mac OS clients software? 1
Configuring network settings 2
Starting QuickPopup 3
Sending messages **4**
Whom and How? 4
Specifying a destination address 5
Composing a message text 6
Using the templates to compose a message text 7
Reading received messages **8**
Browse messages 8
Reply to sender 9
Deleting messages 10
Saving messages to a disk 10
Printing messages 11
Reading sent messages **12**
Browsing messages 12
Resending message 13
Deleting messages 13
Saving messages to a disk 14
Printing messages 14
Working with the user list **15**
Opening the user list 15
Finding users on the network 16
Deleting a user 16
Selecting a destination address 17
Working with templates **18**
Opening the templates list 18
Adding a new template 19
Editing the template information 19
Deleting a template 19
Customizing QuickPopup settings **20**
“User identification” options 20
“When message arrives” options 21
“Play sound” option 21
“Show window” option 21
“Show last message” option 21
"Views" options 22
Font, size and color options 22
“Close after send” option 22
“Hide in background” option 22

QuickPopup Table of Contents

"Show ToolTips" option 22
Additional features 23
Getting more help 23
Keyboard shortcuts 23
Context menus 24
Chat mode 24
Always ready for messages 24
Credits 25

1 Getting started

- About QuickPopup
- Configuring network settings
- Starting QuickPopup

About QuickPopup

What is QuickPopup?

QuickPopup is a program that allows Linux users to exchange instant messages with other users on any local area network (LAN). With QuickPopup, you can send and receive messages from different operating systems such as Linux, Mac OS, Mac OS X, Windows 95/98/ME, Windows NT/2000/XP.

System requirements

- Any x86 compatible computer with Linux RedHat 7.0 or later or Mandrake 8.0 or later Installed
- KDE 2.0 or later or Gnome 1.1 or later
- Local area network with TCP/IP service

Windows and Mac OS clients software?

QuickPopup is a program that is designed for cross-platform communication. QuickPopup for Windows and Macintosh are available for download from our web site: http://www.quickpopup.com/.

Configuring network settings

QuickPopup requires the TCP/IP networking installed on your computer

---

If your computer **is already connected** to TC/IP or AppleTalk network please do not modify the TCP/IP settings.

If your computer **has never been connected** to any TCP/IP network before and there is no system administrator to contact, you can setup TCP/IP the following way:



1) Login to Linux as root
2) Open the Network Configurator (Netconf) application
3) Under the Client Tasks tab click the Host name and IP network devices button
4) Click the Adaptor 1 tab
5) Enter the IP address and Subnet mask:
    For the first computer:
        IP address: 192.168.0.1
        Netmask: 255.255.255.0
    For the second computer:
        IP address: 192.168.0.2
        Netmask: 255.255.255.0
    and so on...
6) Click the Accept button
7) Close the Network Configurator application

Also, you can use the DHCP addressing for the network settings.

IMPORTANT:	For the first time you run QuickPopup you should enter the user identification. The user identification specifies your user name and group in which you can exchange messages. By default, your User name is obtained from your computer and the Group name is defined as POPUP.

Starting QuickPopup

After installing QuickPopup on your computer you can place a link for the QuickPopup application in the startup folder (see "Always ready for messages" option in chapter 8). The QuickPopup application will run immediately after Linux is started up.



When QuickPopup is started, you can see the QuickPopup icon in the System tray.



2 Sending messages

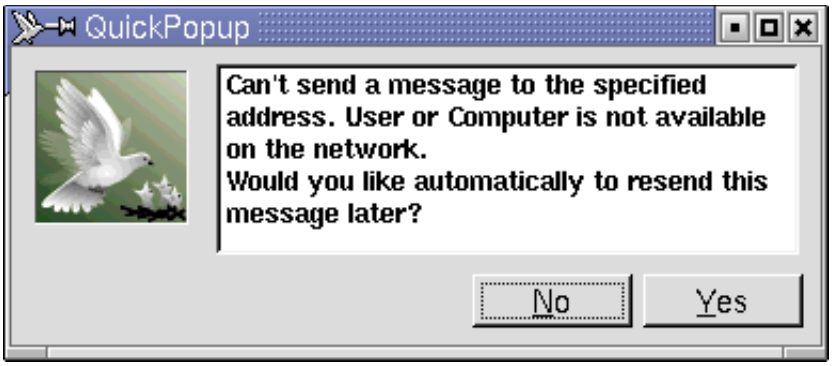
- ❑ Whom and How?
- ❑ Specifying a destination address
- ❑ Composing a message text
- ❑ Using the templates to compose a message text

Whom and How?

To send a message to a single computer:

- Run QuickPopup on both computers
- Type the user name in the address box or select it from the user list
- Compose the message
- Click **Send**

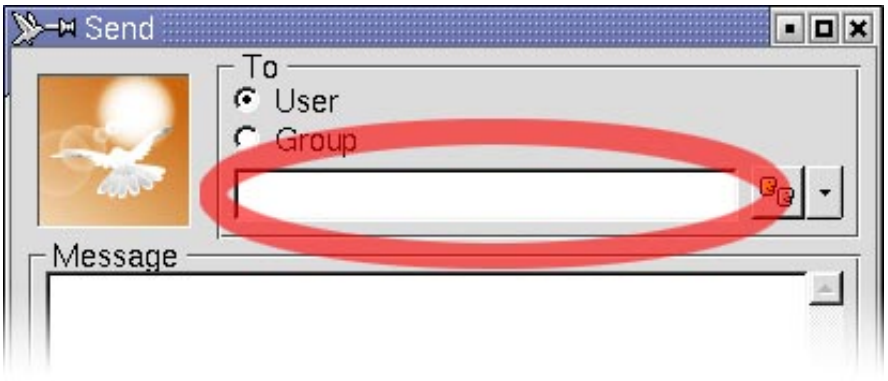
If a user is currently not available on the network (his computer is turned off or QuickPopup is not running), the dialog box appears:



Click **No** to close dialog box or **Yes** to automatic sending message later.

> ***Note:*** The QuickPopup application will be trying to send the suspended message for tree days every 10 minutes. The message will be deleted if it wasn't sent within this three days period.

Specifying a destination address



With QuickPopup you can send messages as to a user and to a group as well.

To send a message to a single user:

- Click the "User" radio button in the "To" box
- Type a user name in the "To" box or select the user name from the user list
- Compose the message text and click **Send**

As a destination address you can use the IP address of the computer (e.g. 192.168.0.6).

To send a message to multiple users:

- Click the "User" radio button in the "To" box
- Type the user names in the "To" box or select them from the user list. The comma character must separate the user names. (Example: **ANDY, ALEX, PAUL**)
- Compose the message text and click **Send**

When you send a message to the multiple users the dialog box appears:



To send a message to a whole group:

- Click the "Group" radio button in the "To" box
- Type a group name in the "To" box or select the group name from the user list
- Compose the message text and click **Send**

To send a message to multiple groups:

- Click the "Group" radio button in the "To" box
- Type the group names in the "To" box or select them from the user list. The comma character must separate the group names. (Example: **ART, DESIGN, PUBLISH**)
- Compose the message text and click **Send**

IMPORTANT:	When you send a message to a single user that is not ready to receive your message i.e. QuickPopup is not running on the remote computer, the error message appears. However, when you send a message to a whole group, such error message doesn't appear.

Composing a message text

To compose a message text, use "Message box". Notice that there are some certain limits for the message length:

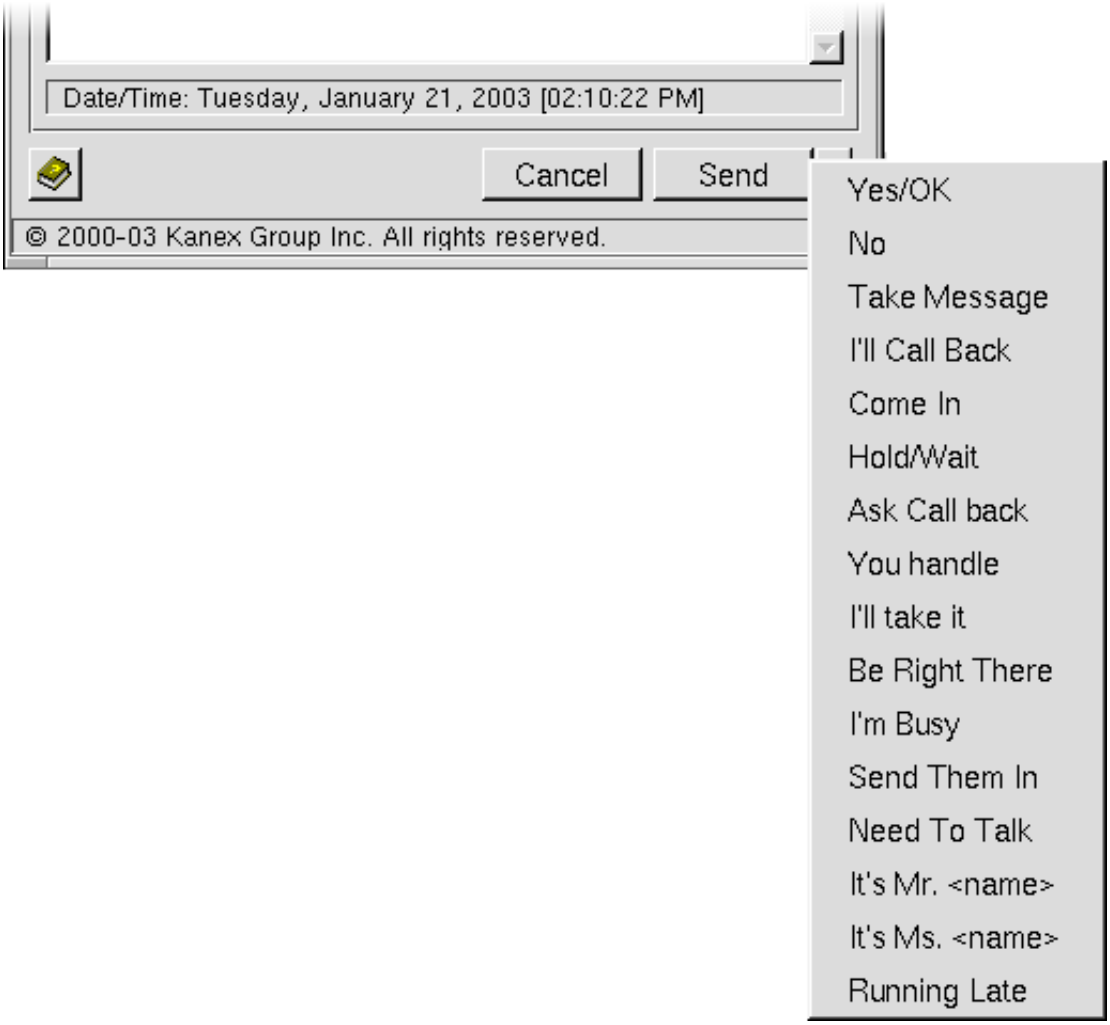
The QuickPopup message length limit:

- For user – 32000 characters
- For group – 1000 characters

If you exceed the message length limit, then QuickPopup will cut your message to the necessary message length before sending the message.

Using the templates to compose a message text

With QuickPopup you can use templates to compose a message text. With the templates you can quickly respond to an incoming message.



To place a template text into the message box:

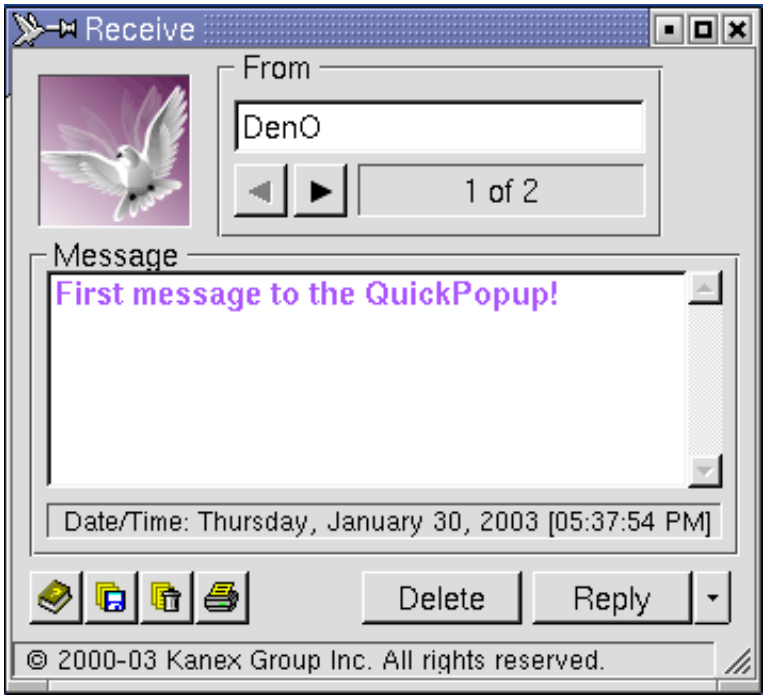
- Open the **Templates** menu and choose the appropriate menu item. The menu item name is a title of your template.

> ***Tip:*** To replace existing message text, press the **Shift** key when selecting a template from a menu.

3 Reading received messages

- Browse messages
- Reply to sender
- Deleting messages
- Saving messages to a disk
- Printing messages

Browse messages



To browse messages:

- Right-click on the QuickPopup icon in the System tray and choose **Received Messages**
- Use navigation buttons to browse messages

You can also use keyboard shortcuts to browse messages:

Alt + → – read the next message

Alt + ← – read the previous message

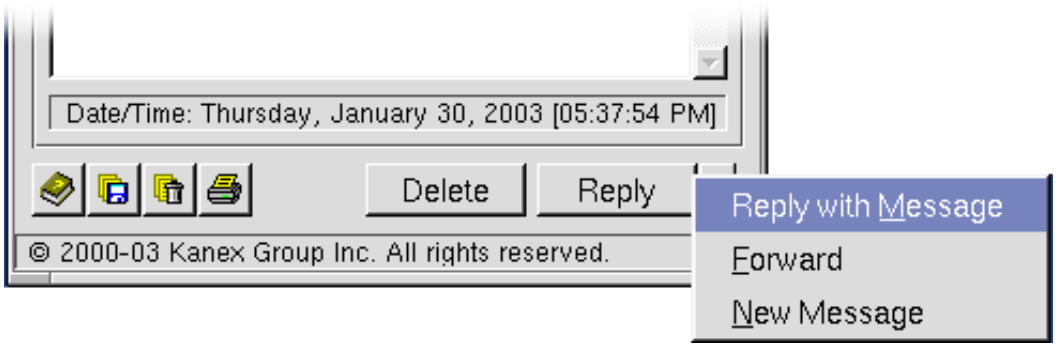
Alt + ↑ – read the first message

Alt + ↓ – read the last message

When you quit the QuickPopup application all received messages are written to a disk.

Reply to sender

QuickPopup stores a message with a sender's address, so you can always easily reply to a sender.



To make simple reply:

- Browse messages and select the message to reply
- Click **Reply**, the Send window appears
- Compose a message text and click **Send**

To make reply with message text:

- Browse messages and select the message to reply
- Open the **Action** menu and choose the **Reply with message text** menu item, the Send window appears with sender's text
- Edit a message text if needed and click **Send**

> ***Tip:*** To place the message text without special header, press the **Shift** key when selecting an action.

To redirect your message to the person other than the sender you can make a forward.

To make a forward:

- Browse messages and select the message to reply
- Open the **Action** menu and choose the **Forward** menu item, the Send window appears with sender's text
- Type a user name in the "To" box or select the user name from the user list
- Edit a message text if needed and click **Send**

> ***Tip:*** To place the message text without special header, press the **Shift** key when selecting an action.

Deleting messages

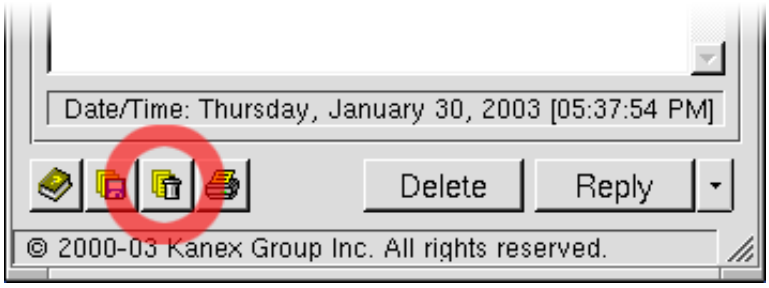
To delete a message:

- Browse messages and select the message you want to delete
- Click the **Delete** button

You can also use keyboard shortcuts to delete a message:



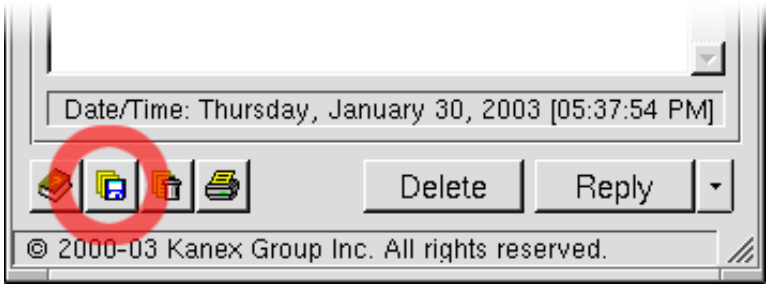
To delete all messages:



- Click the **Delete all** button in the Received window

Saving messages to a disk

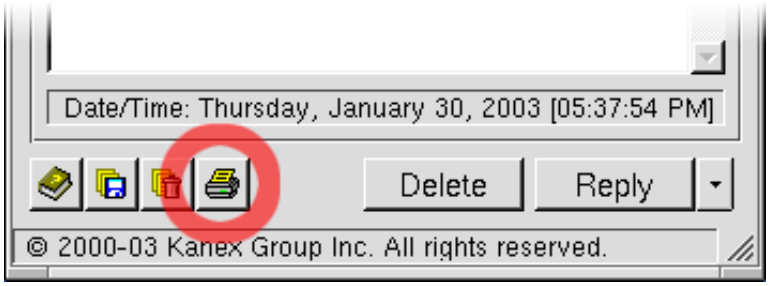
To save a message:



- Browse messages and select the message to save
- Click the **Save message** button, the dialog box appears
- When you've named a document and specified where you want to save it, click **Save**

Printing messages

To print a message:



- Browse messages and select the message to print
- Click the **Print** button, the dialog box appears
- When you've adjusted printer options, click **Print**

Use the **Print All Messages** checkbox in the print dialog to print all messages.

4 Reading sent messages

- Browsing messages
- Resending messages
- Deleting messages
- Saving messages to a disk
- Print Printing messages

Browsing messages



To browse messages:

- Right-click on the QuickPopup icon in the System tray and choose **Sent Messages**
- Use navigation buttons to browse messages

You can also use keyboard shortcuts to browse messages:

Alt + → – read the next message

Alt + ← – read the previous message

Alt + ↑ – read the first message

Alt + ↓ – read the last message

When you quit the QuickPopup application all sent messages are written to a disk.

Resending message

QuickPopup stores a sent message with a destination address, so you can always easily resent it.

To resend a message:

- Browse messages and select the message to resend
- Click **Resend**, the Send window appears
- Edit a message text if needed and click **Send**

Deleting messages

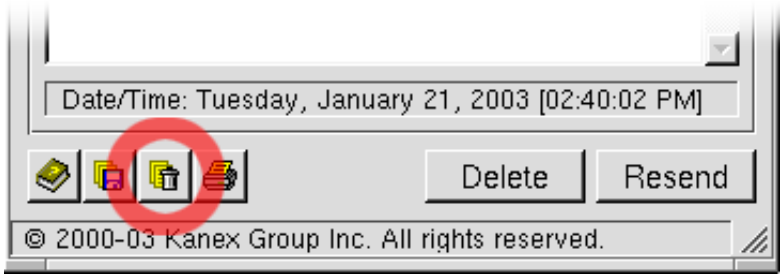
To delete a message:

- Browse messages and select the message you want to delete
- Click the **Delete** button

You can also use keyboard shortcuts to delete a message:



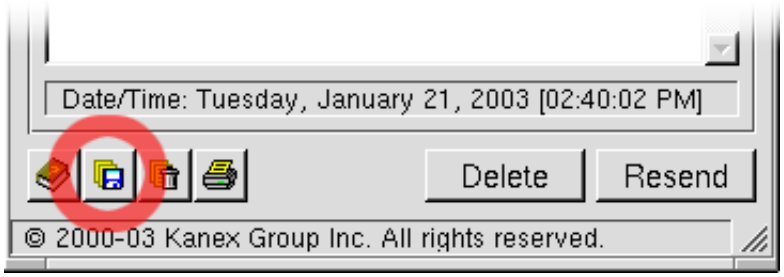
To delete all messages:



- Click the **Delete all** button in the Sent window

Saving messages to a disk

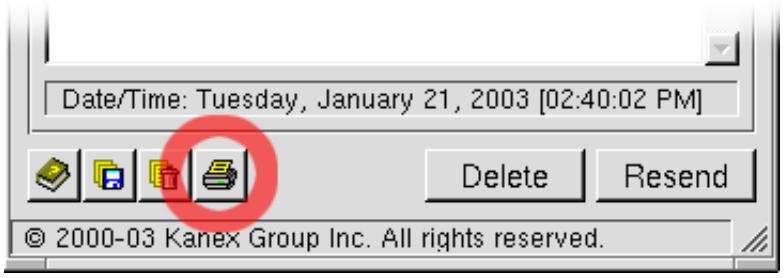
To save a message:



- Browse messages and select the message to save
- Click the **Save message** button, the dialog box appears
- When you've named a document and specified where you want to save it, click **Save**

Printing messages

To print a message:



- Browse messages and select the message to print
- Click the **Print** button, the dialog box appears
- When you've adjusted printer options, click **Print**

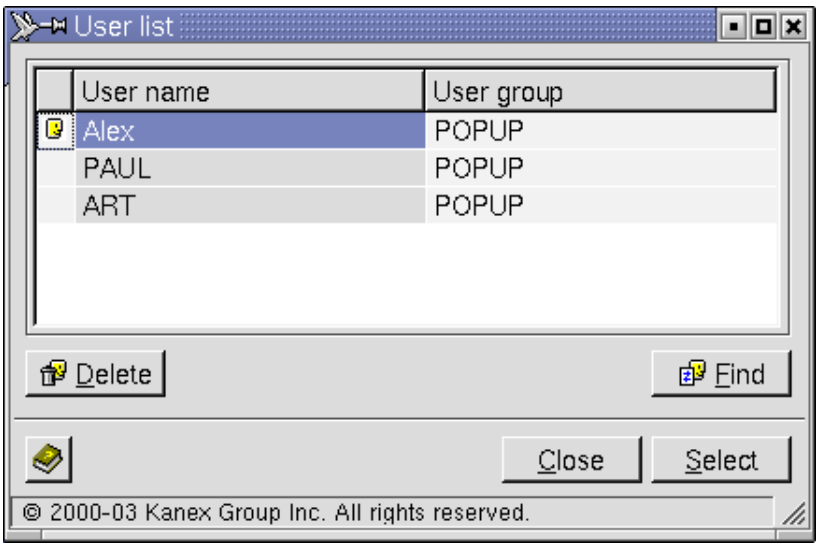
Use the **Print All Messages** checkbox in the print dialog to print all messages.

5 Working with the user list

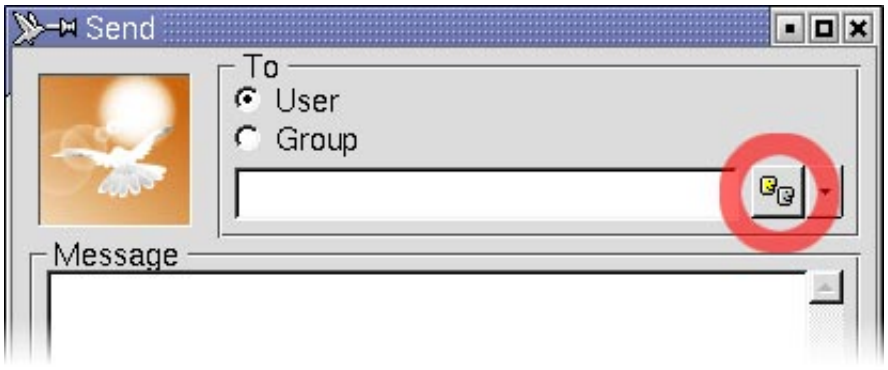
- Opening the user list
- Finding users on the network
- Adding a new user
- Deleting a user
- Selecting a destination address

Opening the user list

The QuickPopup application allows you to select a destination address from the user list.



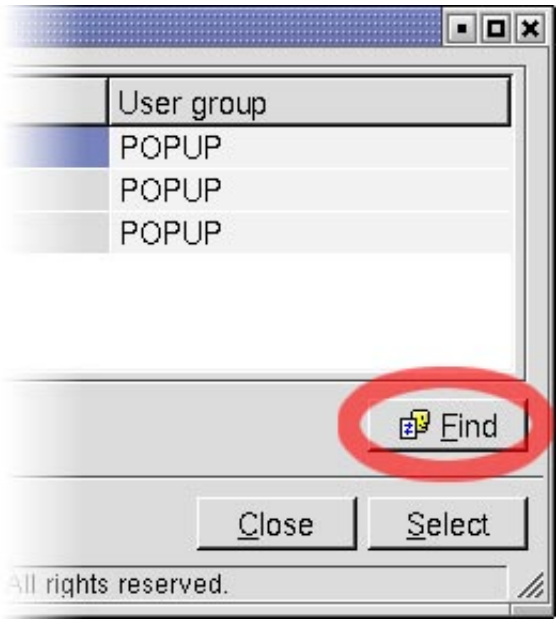
To open the user list:



- Right-click on the QuickPopup icon in the System tray and choose **New Message**, the Send window appears
- Click the **User List** button, the User List window appears

Finding users on the network

The QuickPopup application allows you to find users on the network and collect this information into the user list. After you finish your search, QuickPopup will save the new user list to the disk, which is available to use next time you run QuickPopup.



To find users:

- Open the user list
- Click **Find**, the progress window appears
- When the search is finished, the user list contains all users available on the network

- user offline
- user online and available to receive messages
- search in progress

IMPORTANT:	Users are inserted in the user list only if the QuickPopup application is running on the remote computer.

Deleting a user

To delete a user:

- Open the user list
- Select a user from the list, click **Delete**

Selecting a destination address

Whenever you want to send a message, you must specify a destination address. You can send a message to a single user or to a whole group.

To select a user:

- Open the user list
- Select a user from the list, click **Select**

To select a group:

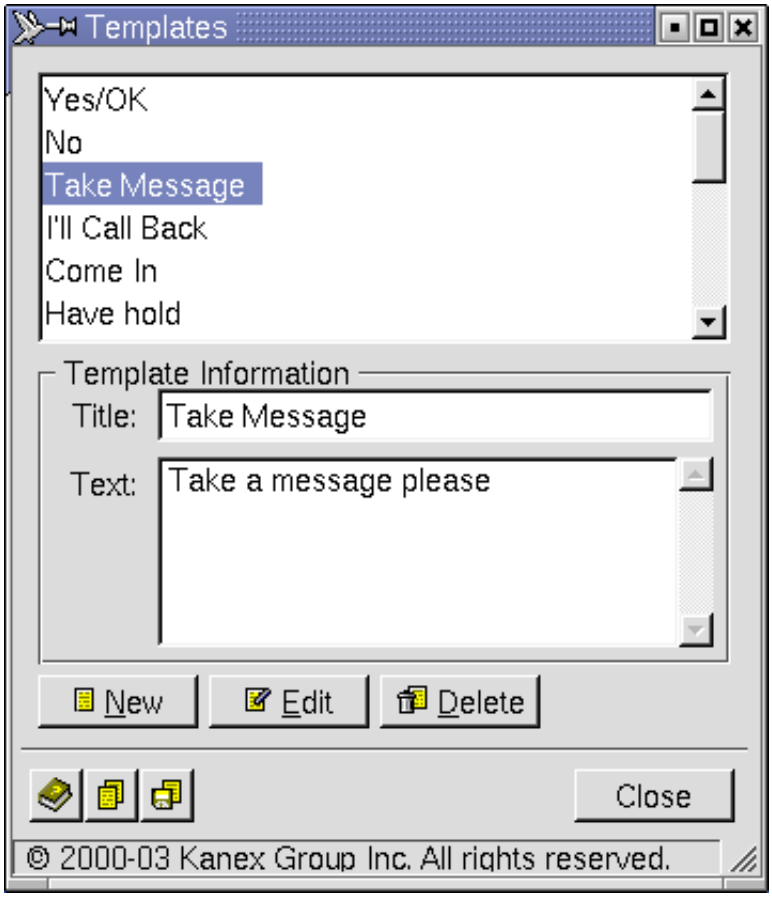
- Open the user list
- Select a group from the list, click **Select**

6 Working with templates

- Opening the templates list
- Adding a new template
- Editing a template information
- Deleting a template

The QuickPopup application allows you to specify templates. With the templates you have quick and easy way to compose a message without a need to spend your time on it.

Opening the templates list



To open the templates list:

- Right-click on the QuickPopup icon in the System tray and choose **Templates**, the Templates window appears

Adding a new template

To add a new template:

- Open the templates list
- Click **New**, the Template Information box activates
- Type the template title and text
- Click anywhere in the templates list to save changes

Editing the template information

To edit template information:

- Open the templates list
- Select a template from the list, click **Edit**
- Edit the template title and text
- Click anywhere in the templates list to save changes

Deleting a template

To delete the template:

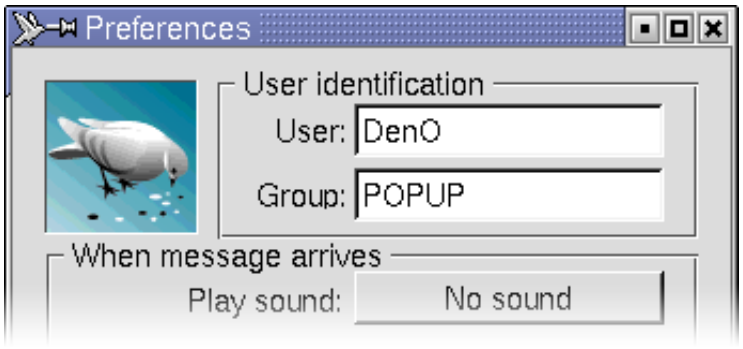
- Open the templates list
- Select the template from the list, click **Delete**

7 Customizing QuickPopup settings

- ❑ “User identification” options
- ❑ “When message arrives” options
- ❑ "Views" options

“User identification” options

The user identification specifies your user name and group in which you can exchange messages. By default, your User name is obtained from your computer and the Group is defined as POPUP.



User Name is your address. Other users on the network can send you messages using this address.

Group Name is your group. If anyone sends a message to a whole group, then all users from this group receive the message simultaneously. You can define one or more group names. (Example: **ART, DESIGN, PUBLISH**) The first one is a primary group. This group name will be displayed in the user list on other computers.

To edit the user identification:

- ➢ Right-click on the QuickPopup icon in the System tray and choose **Preferences…**
- ➢ Type new name and groups in the User identification box, click **Save**

Note:	User and group names must be up to 27 characters long.

IMPORTANT:	A user name must be unique on the network! If there are two and more users with the same user name then QuickPopup may work incorrectly, e.g. messages can be lost. To obtain the unique user name, please contact your system administrator.

“When message arrives” options

“Play sound” option

This option allows you to set t a sound file (**.WAV**) to be played whenever a message is received.

To select a sound file:

- Right-click on the QuickPopup icon in the System tray and choose **Preferences…**
- Click the **Play sound** button, the dialog box appears
- Select any sound file (**.WAV**) and click **Open**

Click **No Sound** to disable all sound effects.

“Show window” option

The QuickPopup application will not show the Received window whenever a message is received if this option is disabled (it is enabled by default).

“Show last message” option

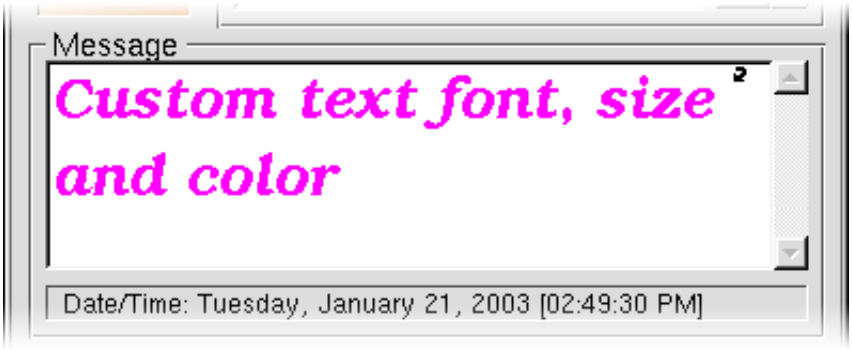
The QuickPopup application will not show the last received message whenever it arrives if you disable this option (it is enabled by default). All new messages are placed at the end of the message list. You can use the Next button to read the last received message.

When this option is enabled, QuickPopup always shows the last received message whenever it arrives.

"Views" options

Font, size and color options

Those settings determines a font style, size and color of the message box text in the Send and Received windows.



To change the text options:

- Right-click on the QuickPopup icon in the System tray and choose **Preferences…**
- Click the **Font** button in the Views box
- Select **Font**, **Size** and **Color** in the Font dialog
- Click **Ok**

“Close after send” option

QuickPopup hides the Send window whenever a message is successfully sent if this option is enabled (it is enabled by default).

“Hide in background” option

QuickPopup hides all windows whenever it goes to the background if this option is enabled (it is disabled by default).

“Show ToolTips” option

QuickPopup displays on-screen descriptions of menus and buttons when the mouse pointer pauses on them (it is enabled by default).

8 Additional features

- ❑ Getting more help
- ❑ Keyboard shortcuts
- ❑ Context menus
- ❑ Chat mode
- ❑ Always ready for messages

Getting more help

In addition to this manual, QuickPopup also includes:

- ✓ ToolTips
- ✓ QuickPopup Help in the HTML format

To enable ToolTips:

1. Right-click on the QuickPopup icon in the System tray and choose **Preferences…**
2. Check the **Show ToolTips** box
3. Click **Save**

To open the QuickPopup Help:

Click the **Help** button in the appropriate window.

Keyboard shortcuts

A plus sign (+) means keys are held down together.

Press these keys	To do this
Ctrl+N	open a new message
Ctrl+O	open received messages
Ctrl+E	open sent messages
Ctrl+R	open preferences
Ctrl+S	save the current message to the disk
Ctrl+T	open templates
Ctrl+P	print the current message
Alt+Backspace **Alt+Delete**	delete the current message
Alt+Right Arrow	show the next message
Alt+Left Arrow	show the previous message
Alt+Up Arrow	show the first message
Alt+Down Arrow	show the last message

Context menus

The QuickPopup application supports context menus. Context menu commands are available for all text boxes.

To open a context menu:

- Point to a text box and right-click

To close the menu without choosing a command:

- Click outside the menu

Chat mode

The QuickPopup application supports the chat mode for interactive dialogues via local network.

To enable the chat mode:

- Arrange Send and Received windows so as not to cross each other
- Right-click on the QuickPopup icon in the System tray and choose **Preferences…**
- In the Views section, turn the "Close after send" checkbox off
- In the “When message arrives” section, turn the "Show last message" checkbox on

Now you can send and receive messages like in a chat room.

Always ready for messages

QuickPopup can receive messages if only it is loaded. To make QuickPopup always be ready to receive messages you can put the QuickPopup link into the startup folder.

Then each time you start your computer QuickPopup will be automatically loaded, so you can receive messages at once without running QuickPopup manually.

To put QuickPopup link:

1. Point your file browser to the invisible directory in your home directory:
   file://home/<user>/.kde/Autostart
2. Place QuickPopup link to this folder

9 Credits



QuickPopup © 2000-2003 Kanex Group Inc. All rights reserved.

WWW: http://www.quickpopup.com/
E-Mail: support@quickpopup.com

Windows is a registered trademark of Microsoft Corporation. Apple, the Apple logo, Mac, Macintosh, the Mac logo, Power Macintosh are trademarks of Apple Computer, Inc., registered in U.S. and other countries. All other product names mentioned within these pages are the trademarks of their respective owners.